



# Inquiry

## Custom Multi Browser Printing User Guide

## Introduction

InQuery supports custom printing in multiple browsers using a printing agent application, eliminating the dependency on Internet Explorer and IE9 document mode. Users can preview and print from Chrome, Firefox, Internet Explorer, and Edge.

### Previewing and Printing documents

In InQuery, users can print and preview/print typed documents from the Transcription Viewer, as well as print from the 'Print All/Print Selected' buttons (below right).

Clicking the view button from the search grid opens the Viewer.

Total Jobs: 83 Page 1 of 9

Drag a column header here to group by that column

<input checked="" type="checkbox"/>	Actions	PID	Patient Name	Dictator
<input type="checkbox"/>	view edit envelope comment	2222	Andrew Please Look At This	Ellis Austria
<input type="checkbox"/>	view edit	555	Kayla Brown	Ellis Austria
<input type="checkbox"/>	view edit envelope comment	555	Kayla Brown	Ellis Austria
<input type="checkbox"/>	view edit	555	Kayla Brown	Ellis Austria



## Transcription Viewer

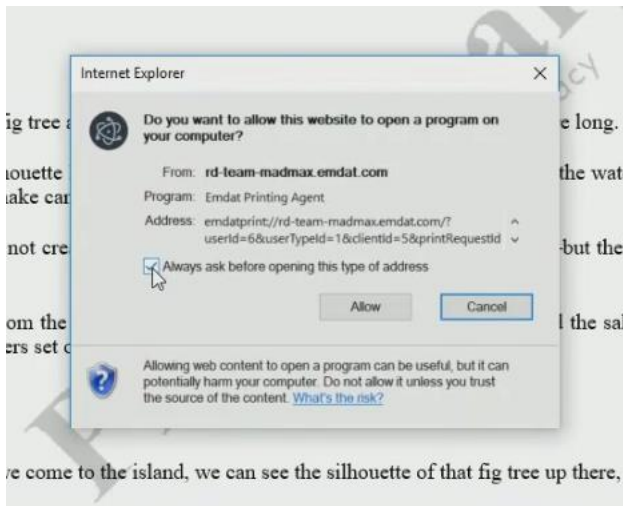
The screenshot shows the Transcription Viewer application window. The title bar indicates the URL is <https://na.yourvoice.com/ChorusOne/HistoryAndPhysical.aspx?TID=215&F=P>. The interface includes a toolbar with buttons for print, preview, download, previous, next, info, play, comment, cumulative, patient info, and exit. The main content area displays a document titled "EST ONE - TID: 215" and "iL Test v 2.4.6 - Single Word File - Apose.Words.dll". The document text is a narrative about a patient's journey, mentioning landmarks like a limestone outcropping and a marshy spot, and a patient named Lara. The document is watermarked with "Preliminary" and "Must Be Verified for Accuracy".

Click the **preview** button to view a preview of the typed document.

Or click **print** to print a document with no preview.

This screenshot is similar to the one above, but the "preview" button in the toolbar is highlighted with a red box. The document content is partially visible, showing the same narrative about a patient's journey. The interface elements, including the toolbar and patient information, are consistent with the previous screenshot.

The following new message will appear:



Click the **Allow** button to allow the printing agent application to open. To prevent this dialog from appearing again, deselect the 'Always ask before opening this type of address' checkbox.

### Installing the Agent

If it is your first time using this feature, you must install the agent. Click the [InQuery Printing Agent](#) link. (Admin rights are not required.)

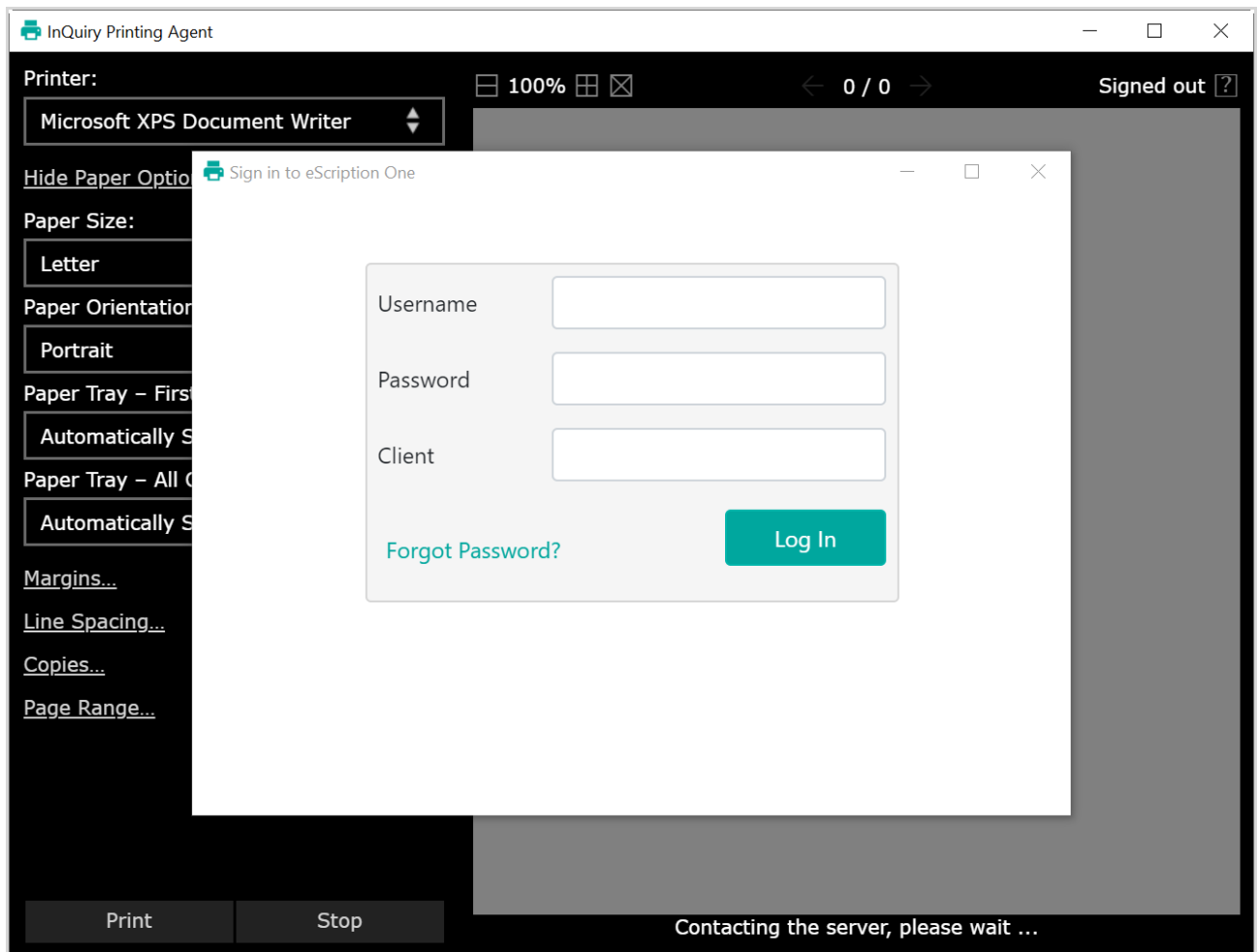


A message appears asking if you want to run the file now or save it to your hard drive and run it from there. Choose **Run** or **Save**, then install the app.

## Printing from the Agent

After the app is installed and allowed to open, you must log into it using your InQuiry credentials. You only need to log in the first time you print, and you will stay logged in until you log out of InQuiry.

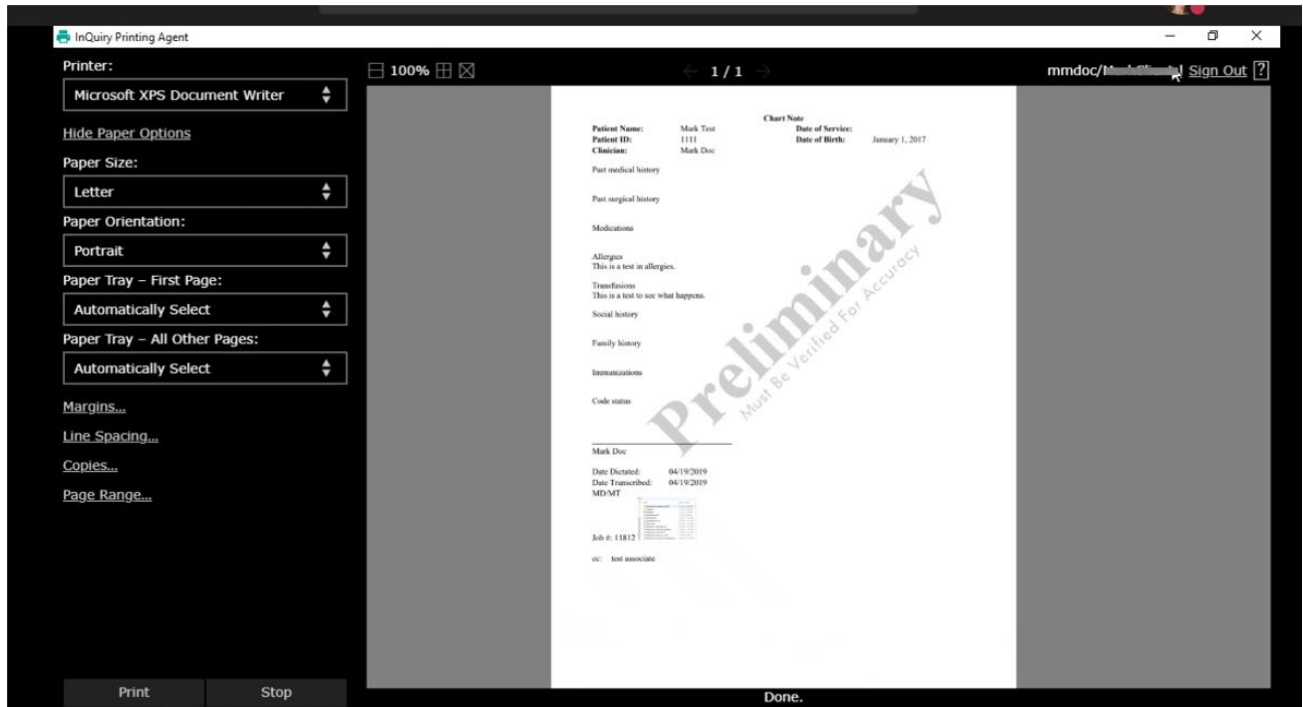
The Print settings appear on the left and can be adjusted accordingly. These are the same settings that currently exist in InQuiry.



Once you log in, the document is rendered. If you change any of the print settings, the document will be re-rendered. Any modified settings will remain in effect until you log out of the app.

Click **Print** at the bottom of the application to print.

If you are printing without previewing, the document is automatically printed to the default printer.



### Cancelling a Print Job

To cancel the print job and close the printing dialog in InQuery, click the **Cancel Printing** button. Any actions scheduled to happen after printing will be cancelled as well, such as show batch log and complete after print.



### Closing the Printing dialog

To just close the print dialog in InQuiry, click the **Close** button. You can still log in to the agent app and print to a selected printer, however, no batch log will be available, and no popup will appear for completing the job from the selected workflow folder.



After printing, the app will minimize and appear in the system tray for easy access.



Note that InQuiry's user preferences relating to print, such as 'Print Batch Log After Print' and 'Complete Selected After Print Selected' will continue to work with this new printing application.

### Application requirements

- Operating system: Windows 10
- Browsers: IE 11 or higher, Chrome, Edge
- RAM: 1 GB or higher
- Hard Drive Free Space: 1 GB or higher